



## Terms & Conditions – Skip Bin Hire

### Hire Period

The standard hire period is 7 days, ie. Monday - Monday. If your skip is full prior to this, or prior to your scheduled collection date, please call or email to arrange an early collection if possible.

If you require an extension, you must notify us at least 1 business day before the scheduled collection, an extended hire fee (daily or weekly) will incur and is payable by credit card (over the phone) or cash to your driver on collection.

### Delivery Times and Payment

Although Kwik Skips / Bonza Bins will attempt to deliver a skip within the timeframe requested by the customer, there are no guarantees for exact times. If you require a skip for early morning use, it is best to book delivery for the day prior. We can offer a maximum of 60 minutes notice prior to delivery on request. If you are paying Cash On Delivery, please ensure money is ready for the driver as the skip will not be delivered unless paid in advance.

### Bin Placement & Access

While every driver is trained to minimise property damage, most properties are not designed to cater for heavy vehicles and skips.

- Skips must remain at the delivery location and must not be removed.
- A minimum 3m height and width clearance is required from trees, buildings and fences for safe delivery and collection.
- Skips cannot be placed on roads or footpaths or obstruct traffic visibility without a council permit.
- Kwik Skips / Bonza Bins is not liable for property damage caused by skip placement as per customer instructions. Skips may scratch / mark or stain driveways.
- Fully loaded trucks can damage concrete kerbs etc. we advise using timber planks under skips to minimise damage (not supplied).

### Loading Requirements

Kwik Skips / Bonza Bins adheres to the Road Transport Act guidelines at all times.

- Do not overload skips. Waste must remain below the top of the skip with no overhanging or protruding material.
- Overfilled skips will not be collected. A wasted trip fee will apply.
- If your skip has a ramp, it must be closed properly before collection.

## Normal Waste Types

### General / Household Waste:

Wood, cardboard, plastic, furniture, white goods, metals, domestic items, green waste.

### Mixed Heavy / Builders Waste:

Builders waste, bricks, concrete, metals, soil, sand, tiles, rocks, plaster, pavers, dirt, limestone etc.

**Important:** Some items may incur additional charges. Please refer to the **Extra Charges** section below for these. They are subject to change without notice due to changes at tip sites.

## Waste Type Restrictions

**Please carefully read and understand this to prevent inconveniences and extra charges.**

Strictly not accepted in General Waste Skips:

- Heavy material (sand, bricks, tiles, concrete)

Strictly not accepted in Mixed Heavy / Builders Skips:

- Artificial Turf
- Tyres
- Food waste
- Carpet / Underlay (small offcuts and 1 rug is permitted)
- Large amounts of Green Waste
- Tree stumps
- E-Waste including Fluro and Halogen Bulbs
- Oversized concrete (slabs must be < 1m x1m)

### **Strictly Prohibited in ALL Skips:**

(Please contact the office if you have these items and we can discuss alternative solutions)

- Asbestos or asbestos-contaminated material. Asbestos Skips available on request
- Conveyor Belts or Rubber Tracks
- Gas bottles, pressurised vessels of ANY kind including empty ones
- Batteries
- Wet Cement
- Garnet
- Liquids (paint, pesticides, oils and chemicals)
- Silica-based artificial stone
- Large volumes of glass (more than 1 window)
- Super Six, HardiFence, Villaboard, cement fencing material
- Oil Contaminated mud/sludge

### Extra Charges

(these charges will also apply if items are undeclared but found in skip)

Item	Charge (inc GST)
Carpet / Underlay / Astro Turf	\$30/m <sup>3</sup> (e.g., \$300 for 10m <sup>3</sup> )  <b>General Waste only.</b>
Inner Spring Mattresses	\$80 each mattress
Tyres	\$30–\$60 each (size-dependent on/off rim)  <b>General Waste only</b>
Oversized concrete/stone (>1m x 1m)	\$50/m <sup>3</sup>
Tree Stumps (Larger than 30cm ∅)	\$70/m <sup>3</sup>  <b>General Waste only</b>
Wasted Trip (No access, Skip Overload Etc)	From \$50 – at Managers Discretion
Super 6 / Hardie Fence	\$200/m <sup>3</sup> + skip cost
Re-Load Fee (charged by tip site if unaccepted items are found in skip)	\$200

\*Damage to Skip (e.g., fire, crushed by machinery) may incur additional charges at Management's discretion.

### Need Help or Have Questions?

Please contact our office directly if you need to:

- Extend your hire period
- Confirm if a specific waste is accepted
- Declare restricted items to avoid penalties

Thank you for your cooperation. Correct usage helps avoid additional charges and ensures an efficient service.

Kwik Skips Team

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